VX -PRO

1. How many cameras can be added to VxPro?

Ans- We can add as many cameras for recording throughput power 2 server and flex 2 server supports up to 450 Mbps and Echo 2 supports upto 200mbps.

2. Does Enhanced Decoders support in VxPro systems? No it will not support

3. What is VxToolbox?

It is the configuration tool for videoXpert.

4. What is P2-Lite?

Ans-P2-Lite is a 1 year license for VideoXpert which support upto 4 free channel licenses

5. What is P2-Eval?

Ans-P2-Eval is the license for 60 days for VideoXpert for unlimited camera channels

6. How VxPro is different from VxE?

Vx Pro is a standalone server whereas the Enterprises deployed with different devices likeCMG,VXS,OPs center,Accessory servers,Enhanced decoders etc.

7.What do you understand by the model VXP-F2-28-J-S?

It is a VxPro Flex2 with 28 Tb JBOD with single power

8. Name the 4 different types of VX Pro Hardware?

VxPro Workstation, VxPro Power 2 Series server, VxPro Flex 2 Series server, VxPro Eco 2 Series server.

9. What are the Pelco Systems running on Dell Hardware?

VideoXpert Enterprise: VX-A3,DEC Decoder, VX-A3-SDD Shared Display, and VX-A3-ACC Accessory Server. VideoXpert Enterprise/Endura NSM5300 Recorder. VideoXpert Professional Servers - Al VXP-xx models. VideoXpert Workstations VX-WKS

Check the article number 000007416 for detailed description.

10. What is the maximum storage capacity on a VX Pro Power2 Series JBOD system?

96 TB

Digital Sentry

1. What is the maximum monitor supported on a DSSRV2?

3 Monitors

2.What is DS NVS?

It’s the DS Software installed in a third party hardware

3.What is the maximum cameras supported on a DSSRV2?

It Supports 126 IP Cameras and 64Analog cameras

4.How many free licenses are supplied along with a DSSRV2?

8 free licenses

5. What do you understand by the model DSSRV2-120RD? How to identify JBOD systems?

RAID models are ends with RD it is looks as a DSSRV2-120RD and JBOD model number is as a DSSRV2-120.

6. What is In Camera motion and Server Side Motion

Both are configuration types which IP cameras uses In camera motion with a Pelco cameras. And few Sarix models uses server side motion. In server side motion used by Analog cameras used by Non-pelco cameras.

7. What is the latest firmware version of DS?

The latest firmware/software version of DS is 7.19.

8. What is DIACAP?

DIACAP is a dedicated system which are mainly used for defence, model numbers are ends with “D”.

for defence use and we can identify the system by checking the model number,there will be a "D'"mentioned at the end of the model number.

9. How to delete IP cameras from a Digital Sentry system?

Ans-DS Admin – System name – VAU – VAU system name – ip cameras – select camera- Delete camera

10. How many ENC5516 can be added to DSSRV2?

Ans-4

11. How to transfer licenses one DS to another DS server?

Check article number 000005175.

VideoXpert Enterprise

1.How will you validate whether the activation ID provided by the customer is correct?

We will login to licensing.pelco.com and validate.

2. What are the 4 main services running on an Accessory Server?

NTP services, DHCP,Load balancer,Arbitary Services

3. How will you time sync the VXE components if no Accessory server is present?

By using Meinberg

4. OCC displays the error "No UDP packets Received.” What are the main 5 causes?

Pelco H/W connected to VGA ouput

Hardware acceleration is enabled

OCC is configured to multicast communication

Firewall is enabled

OCC configured to use UDP packets

5. Can we change the default client connection network port TCP 443?

6.Gold customer wants to purchase a license to add an NSM5200 to VXE, looking for the part number? How can the customer purchase licenses?

For NAM he will have to contact GOM with part number E1-NSM-1UP.For EMEA sales lead will be created.

7. What is the OS running on the following?

VideoXpert Storage: Windows 2016.

ii. VideoXpert Core Media Gateway: Windows 2016

iii. VideoXpert Accessory ServerLinux

iv. VideoXpert OpsCenter: Win 7

Endura

1. Can we add an NSM5300 to an existing NSM5200 recording pool?

Yes, with same storage capacity.

2. How do we add and record cameras in an NSM5200?

Launch Pelco Utilities – System attribute - search – sm search – device actions – reset securities – reset sync – login to the web ui of NSM5200 – NSM pool – Select camera from the list and add – click save.

Through WS setup tab – recording schedules – select all camers – uncheck, recheck – apply – Verify recording.

3. Can we add 3TB hard drives to NSM5200?

Yes, provided 3ware/LSI RAID controller card on the NSM5200 must be at firmware version 4.10.00.021 or above.

4. Do we have to add a camera to recording pool in order to assign a recording Schedule? Yes

5. How to delete a DHCP lease on an SM5200?

Open SM5200 webpage and login – Network tab – navigate DHCP and click on manage leases – check mark unwanted lease – delete lease

Cameras and Accessories

1. How to set up/configure IP camera for initial network communication?

Assign ip range in a stand along machine to 192.168.0.21/22/23… - connect the ip camera to the machine – login to the web ui of the camera – settings – assign networks ip address and time sync the camera. Unplug it from the stand alone machine and connect it with the network

2. How to playback video recorded to an SD card on the Sarix Professional series cameras?

Use the cameras FTP feature. Enable FTP on Sarix camera – Use Win explorer or FTP client to connect the camera – ftp://camera ip add – log in and click on the video files to view the recordings.

3. What are the Web URLs for RTSP Streams?

rtsp://ip add of the camera

4. What are the newly launched Pelco 4K cameras?

GFC professional, Spectra V, Spectra Pro 4K, GFC IBP, GFC IMP Dome

5. What is the default IP address for Evolution camera?

192.168.0.200

6. What is a Preset Tour?

It’s a pattern configured for the camera to perform PTZ on the defined set rules.

Accessories

1. Does NET5500 require an IP camera license per input on Digital Sentry?

2. How many IP address will require for NET5408?

Ans-We do not have this model in Pelco.

3. How many ENC5516 can be added to Digital Sentry?

4. How to add ENC5516 to Endura?

ENC5516 is dedicated for DS only so it will not work with Endura.

5. How to send a faulty PMCL317BL monitor for repair?

We will inform the customer that the product is not repairable due to obsolescence after checking in Product repeatability site.

6. What is the part number of a Splitter cable?

CN17-8511-1001G